2019-20 Chestnut Residence Move-In Guide

Your official guide to move-in day at Chestnut
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INTRODUCTION: MOVE-IN

Welcome to Chestnut Residence at the University of Toronto! This will be your home-away-from-home for the next 8 months and this guide has all the necessary information that will help you navigate your move-in and first day at Chestnut. Move-in at Chestnut is split into two days; Day 1, Sunday, September 1st is when Double room residents move in; 700-800 students will be arriving on this day! Day 2 is Monday, September 2nd, with our Single room residents arriving.

Move-In Day # 1 Overview – Double Rooms/1st Year Students

<table>
<thead>
<tr>
<th>TIME SLOT</th>
<th>FLOOR</th>
</tr>
</thead>
<tbody>
<tr>
<td>Chestnut Residence Opens</td>
<td></td>
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<tr>
<td>Floors 21 – 26 Move-In</td>
<td></td>
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<tr>
<td>Floors 16-20 Move-In</td>
<td></td>
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<tr>
<td>Parent Session # 1 in Ballroom</td>
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<tr>
<td>Floors 9 – 15 Move-In</td>
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<td>Floors 4 – 8 Move-In</td>
<td></td>
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<tr>
<td>Parent Session # 2 in Ballroom</td>
<td></td>
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<tr>
<td>1st Floor Meeting &amp; Dinner with your Don</td>
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<tr>
<td>(Sorry, families not allowed)</td>
<td></td>
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<tr>
<td>Welcome Night – Details TBD</td>
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</tbody>
</table>

Move-In Day # 1 Timeslots*

<table>
<thead>
<tr>
<th>TIME SLOT</th>
<th>FLOOR</th>
</tr>
</thead>
<tbody>
<tr>
<td>8:00 AM - 10:00 AM</td>
<td>Floor 21 -26</td>
</tr>
<tr>
<td>10:00 AM – 12:00 PM</td>
<td>Floor 16 - 20</td>
</tr>
<tr>
<td>12:00 PM – 2:00 PM</td>
<td>Floor 9 - 15</td>
</tr>
<tr>
<td>2:00 PM – 4:00 PM</td>
<td>Floor 4 - 8</td>
</tr>
</tbody>
</table>
*Please stick to this schedule to ensure a smooth move-in process, however we understand those travelling great distances (international students for example) may not be able to keep to this.

Note: Early move-in is not permitted unless an Early Arrival Application has been filled out and paid: https://chestnut.utoronto.ca/home/student-residence/fees-admissions/

**Move-In Day #2 Overview – Single Rooms/Upper Year Students**

<table>
<thead>
<tr>
<th>TIME SLOT</th>
<th>DESCRIPTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>10:00 AM – 2:00 PM</td>
<td>Single Rooms/Upper Year Students move-in</td>
</tr>
<tr>
<td>TIME TBD</td>
<td>Orientation Activities</td>
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**Move-In Day #2 Timelsots**

<table>
<thead>
<tr>
<th>TIME SLOT</th>
<th>FLOOR</th>
</tr>
</thead>
<tbody>
<tr>
<td>8:00 AM - 10:00 AM</td>
<td>All single Rooms/Upper Year Students</td>
</tr>
</tbody>
</table>
MOVE-IN DAY: STEP-BY-STEP

1. Arrive at Chestnut Residence at your designated move-in time.

2. If you are driving, a member of our move-in team will be waiting on Chestnut Street to help guide you. Pull up to the designated unloading area, unload the car, and then proceed to park you car. There are a number of nearby and convenient paid parking lots ([https://chestnut.utoronto.ca/wp-content/uploads/2016/07/Chestnut-Move-In-Parking-Info-Summer-2019.pdf](https://chestnut.utoronto.ca/wp-content/uploads/2016/07/Chestnut-Move-In-Parking-Info-Summer-2019.pdf)) where you can park during your move-in time slot.

3. Inside the Chestnut Residence lobby, there will be two lines - one for students to register, the other for belongings.
   a. Line 1: Students with ID should proceed to the front desk, and get their room key.
   b. Line 2: Families and helpers should proceed to this line with the student's belongings, awaiting a trip up the elevator.

4. Proceed to the Res Life Hub (in the Dining Hall) where you will be asked to drop off $20 (cash) for your Floor Fees. These funds go towards activities the Floor Council and Don will organize throughout the year. In this space, you will also have the chance to sign up for Chestnut Residence -specific orientation activities and find other useful resources. You can talk to our Chestnut Residence Council
about Chestnut Residence orientation and several vendors about residence supplies and storage.

5. **TCard Pick-Up** (only available to students who have submitted a photo online by the designated deadline). Go to The Hearth (adjacent to the Dining Hall) where you will be able to pick up your card. *Please note this is only available between 2:00 PM – 5:00 PM and only available to students who have submitted photos. Alternatively, photos can be taken and cards issued at the TCard Office – [www.tcard.utoronto.ca](http://www.tcard.utoronto.ca).

6. If you would like the option of a wired internet connection, proceed to the IT Desk (next to the Front Desk reception), to register for modem & cables for in-room internet.

7. (Optional) Go to the Urban Lounge for refreshments and to relax.

8. Re-join family/helpers and luggage and move up to your new floor and room. Make sure to do the following:

   a. Meet your Residence Don (your senior student guide for the year)

   b. **Meet your new roommate!**


   d. Set up your voice mail on your in-room phone

   e. Say goodbye to family and hello to new friends!
Quick Tips

- Our Move-In crew consists of building staff, Dons, Residence Council members, and other student volunteers. If you have any questions or need assistance, just ask! The move-in crew will be wearing shirts that identify them.

  The Move-In Crew will be on hand to assist in the unloading process but cannot move your belongings in for you.

- There are few moving carts available at Chestnut – please bring your own cart to make moving your belongings easier.

  Please do not bring family pets as animals are not permitted in residence (except for service animals – advanced arrangements with the Residence Life Office is required).

  Chestnut, U of T and our students are committed to recycling so please ensure to take all packing materials (boxes, packaging, wrapping etc.) back home to re-use next April when you move out again.
WHAT TO BRING

Checklist

If you do not have some of the below items, you can buy them at surrounding stores in the area.

Don’t forget:

- Bedding (Chestnut Residence provides Double sized beds)
- Winter clothing
- Favourite books, movies, pictures
- Hangers
- Alarm clock
- Decorations – posters, plants, photos, etc.
- Storage boxes for your room (there is no extra storage in the residence)
- Laundry bag and HE (High Efficiency) detergent

You might also want to bring:

- A small fridge
- Sticky-tack adhesive for decorations (no nails or tacks!)
- Semi-formal wear
- White board and dry erase markers
- Ice skates
- Ear plugs
- TV (Residence rooms are not equipped with cable, however, you can purchase your own service plan)
We provide:

- 1 Double Bed for each student
- 1 Pillow for each student
- Telephone (local calls provided – a phone card will be needed for long distance calls)
- 1 Desk per student
- 1 Chair per student
- 1 Table Lamp per student
- 1 Dresser per room
- Waste and Recycling bins
- Smoke detector & battery
- Shower curtain
- Curtains
- 1 Closet per room
- 1 armoire in double rooms

You can pre-order bedding, bath linens and closet storage from:

- Residence Linens (http://www,residencelinens.com/)
- Bed, Bath & Beyond (http://www.bedbathandbeyond.ca/)

What NOT to bring:

- Candles, incense, potpourri etc.
- Large stereos, sub-woofers or DJ equipment.
- Valuables – Chestnut does not have storage safes so valuables are kept at one’s own risk.
- Extra Furniture – Students are also not permitted to add or remove any furniture from rooms.
• Any item with an open element (e.g. hot plates, toasters, toaster ovens) as well as microwave ovens and electric kettles and coffee makers (there is a communal fridge and microwave on each floor).
• Weapons are restricted. Items worn for religious purposes or used for extracurricular activities such as martial arts require advanced permission from the Residence Office.
• Pets (dogs, cats, fish, lizards, hamsters etc.)

Please leave these items at home – you will NOT need them in residence!
PREPARING YOUR COMPUTER

What to do before you come to campus (recommended):

- **For Computers**
  - Apply all updates for your operating system and all other installed programs (Windows, Mac, Linux, or other)
  - Make sure your antivirus is current. U of T students can download a free version of antivirus software at [http://antivirus.utoronto.ca](http://antivirus.utoronto.ca)

- **Mobile Devices**
  - Make sure the operating system and other installed apps for all your other mobile devices (smart phones, tablets, or other) are current. Refer to your device user guide for instructions on how to update and keep your mobile device current.

- **Additional Information**
  - There is Wi-Fi inside most rooms and common areas throughout the building
  - If you also want a hard wire connection, set up assistance is available through ResNet (located in Lobby beside Front Desk)
  - Some new laptops are no longer manufactured with Ethernet connections. To connect to internet in one’s room, you will need to buy an adaptor and install drivers on your computer. ResNet is happy to advise students where they can purchase needed adaptors.

Please be vigilant of content being downloaded/viewed. Torrents, pirated material, and/or illegally sourced content downloaded over the University of Toronto network can lead to internet connection suspensions initiated by the copyright holder. Please refer to the Network Usage Agreement:
If you have any questions, or difficulty connecting to ResNet when you arrive, please contact the IT Service Helpline at: 416.585.3182. For additional information and resources, visit the ResNet web page (select the "ResNet Internet Information tab"): https://chestnut.utoronto.ca/home/student-residence/services-amenities/
GENERAL INFORMATION

Helpful & Important Details

If you will be arriving later than our official move-in day (or later than your stated faculty date), notify the Chestnut Residence Office by email: chestnut.residence@utoronto.ca

If you do not check-in by midnight, Sunday, September 8, 2019, the room reservation and licence are automatically forfeited and cancelled, and the University may license the Room to another resident forthwith, without notice to the Resident as per your Occupancy Agreement: https://chestnut.utoronto.ca/wp-content/uploads/2016/07/2019-20-Occupancy-Agreement.pdf

Meal plans will begin at 5:00 PM on Sunday, September 1st, 2019.

- You may want to bring a water bottle with you on your move-in day, to help you remain hydrated. The tap water in your rooms is clean and safe to drink.

- Overnight guests will not be allowed from Sunday, September 1st to Sunday, September 8th, 2019.

Move-In Day Parking

There are a number of nearby and convenient paid parking lots (https://chestnut.utoronto.ca/wp-content/uploads/2016/07/Chestnut-Move-In-Parking-Info-Summer-2019.pdf) where you can park during your move-in time slot.

Parent Information Sessions

Sunday, September 1st: There will be two optional information sessions for parents and/or guardians during the day in the Chestnut Ballroom on the 2nd Floor at 11:00
AM and 3:00 PM. Information about student life at Chestnut Residence, the Residence Community Standards, supports systems in place for residents, and how we keep residents safe will be presented.

**Chestnut Orientation**

The Chestnut Residence Council (CRC), the elected student government in the residence, and the Residence Life Office (RLO) organize orientation activities for students that complement the College and Faculty activities, so you can participate in both. Some activities are free, while others may require an additional cost. The most up-to-date scheduled can be found on our website: [https://www.chestnut.utoronto.ca/home/student-residence/move-in/](https://www.chestnut.utoronto.ca/home/student-residence/move-in/)

**Directions to Chestnut**

**By Car**

From the East:
Follow the 401 W onto the 401 Express. Take the 404/ Don Valley Parkway exit toward Downtown. Merge onto the Don Valley Pkwy south. Take the exit toward Richmond Street Downtown. On Richmond, turn right onto University Ave. Turn right onto Armoury St., then left onto Chestnut Street. Chestnut Residence will be on the right.

From the West:
Follow the Queen Elizabeth Way (QEW) to the Gardner Expressway. Take the Bay Street/ York Street exit toward Yonge Street. Keep right and follow the signs for York Street North. Merge onto York St. York St. will become University Ave. Turn right onto
Armoury Street, then left onto Chestnut Street. Chestnut Residence will be on the right.

By Train
If travelling to Chestnut Residence via Train or GO Bus, your final destination will be Union Station.

- TTC (Toronto Transit Commission): Take subway from Union Station northbound to St. Patrick Station (University Line of Subway). Exit the station on the south east side. Head east along Dundas Street. Turn right onto Chestnut Street. Chestnut Residence will be on the left. (Approx. 10 mins. travelling time).
- Taxi Cab: Taxis are in abundance around Union Station. The ride from Union Station to Chestnut Residence is approx. 6 mins.

By Bus
If you are travelling to Toronto via coach bus, the Toronto Coach Terminal is located less than a 5 minute walk. Exit the Arrivals terminal on the West side which is Chestnut Street. Walk South, past Dundas Street; Chestnut Residence will be on the left at the end of Chestnut Street.

By Air
There are three ways to get to Chestnut Residence from Pearson Airport all of which take about 30 minutes or more:

- Union Pearson Express (UP): The Union Pearson Express travels directly between Pearson Airport and Union Station for a quick ride, at a more premium transit fee. [https://www.upexpress.com](https://www.upexpress.com)
- TTC (Toronto Transit Commission): Take the 192 Rocket Express Bus to Kipling Station, take the subway East to St. George Station and transfer South on the University Line to St Patrick Station. Exit the station on the South East side.
Head East along Dundas Street. Turn right onto Chestnut Street. Chestnut Residence will be on the left.

- Airport Limousines: Black sedans that look like taxi cabs. You can negotiate a flat rate with most.

**Exploring U of T’s St. George Campus**

Chestnut is a quick 15-20 minute walk to campus but commute times will vary with weather and where a student’s classes are.

Many Chestnut students invest in a bicycle for faster travel. We do not recommend expensive bikes as bike theft on campus and in Toronto is very common. It is also suggested that students use at least 2 locks (at least one being a U-lock) to protect their bike.

There are two bicycle storage rooms at Chestnut. All bikes must be registered with Front Desk and your key card will be reprogrammed to have access to the storage room.

For more information on finding your way around campus, checkout the U of T interactive map at [http://map.utoronto.ca/](http://map.utoronto.ca/)

**What’s Nearby?**

Chestnut Residence is steps away from:

- City Hall the Nathan Phillips Square (with the famous TORONTO sign)
- Dundas Square (reminiscent of New York’s Times Square with myriad billboards—the lights and colours showcase the excitement of our downtown core)
• Eaton Centre (Toronto’s premier shopping centre, with more than 230 retailers, restaurants and services)
• University Avenue (home to four of the University Health Network hospitals, including Princess Margaret and Toronto Western)
• St. Patrick Subway Station (located on the Yonge-University subway line)

Home & Hardware:
- **Canadian Tire** - 65 Dundas St. W.
- **Marshall’s** - 382 Yonge St.
- **Bed, Bath, and Beyond** - 382 Yonge St.
- **Hudson's Bay** - 220 Yonge St. (Eaton Centre)
- **Winners** - 444 Yonge St.

Pharmacies:
- **Shoppers Drug Mart** - 220 Yonge St. (Eaton Centre)
- **Rexall** - 250 University Ave.

Office Supplies:
- **Staples** - 375 University Ave.
- **Dollarama** - 10 Dundas St. E & 777 Bay St.

Groceries:
- **The Market by Longos** - 111 Elizabeth St.
- **Metro** - 444 Yonge St.
- **Sobeys Urban Fresh** - 777 Bay St
- **The Kitchen Table** - 595 Bay St.
Pusateri's/Sak's Food Hall - 176 Yonge St.

Technology:
Best Buy - 65 Dundas St. W.
The Source - 220 Yonge St. (Eaton Centre)

Shopping Centres:
Eaton Centre - 220 Yonge St.
Atrium on Bay - 595 Bay St
College Park - 444 Yonge St

For More Information

Please visit our website at www.chestnut.utoronto.ca

We hope everyone has a safe trip and we can’t wait for you to start your year at Chestnut Residence!

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