HOUSEKEEPING SCHEDULE & INFORMATION
What will housekeeping do in my room?

- Your room will be cleaned and toilet paper replenished weekly.
- Scheduling changes can occur occasionally due to public holidays or unexpected staff absences.
- If housekeeping services are turned away they will **not** be able to return later in the day. Your room will not be cleaned until the following week.
- The housekeeping staff will vacuum, mop or wipe visible surfaces in your room. If items are left on the floor cleaning will be done around them.
- Your bathroom sink, toilet bowl, bathtub and floor will be cleaned and sanitized.

What am I responsible for?

- You are responsible for making your own bed, putting away your clothes, picking up after yourself and generally keeping your room in clean condition.
- If you spill something it is your responsibility to clean it up.
- You are responsible for cleaning any areas where you have placed your personal belongings.
- Garbage removal is your responsibility! Housekeeping will not take your garbage out for you. You must place any garbage or recyclable items in the receptacles on your floor.

Additional COVID-19 Information & Precautions

- Room attendants will use a disinfecting virucide for cleaning and wear a face covering.
- The suggested best practice is for residents to temporarily leave their room during their cleaning service; in cases where a resident cannot leave the room, and a 2 meter distance cannot be maintained, then both room attendants and residents should wear a mask.
- For notification of changes or if you want to opt out of having your room serviced, please email rooms.chestnut@utoronto.ca

Some tips to get the most out of your housekeeping service!

- The more your room is straightened up before housekeeping arrives, the better a cleaning job can be done.
- Please respect other residents on your floor by removing your garbage in a timely manner. Old garbage and left over food will cause odors and attract insects.
- When removing garbage from your room, please place the different items in the correct receptacle in the recycling on your floor. Please do not overfill the containers. If they are full, place your items in a bag next to the bin. Please breakdown any cardboard boxes and place them next to the bin.
**SCHEDULE**

Housekeeping Services will take place weekly, Monday to Friday, between 8:00 AM - 6:00 PM

<table>
<thead>
<tr>
<th>MONDAY</th>
<th>TUESDAY</th>
<th>WEDNESDAY</th>
<th>THURSDAY</th>
<th>FRIDAY</th>
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<tbody>
<tr>
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<td>23 - 27</td>
<td>18 - 22</td>
<td>14* - 17</td>
<td>11 - 14*</td>
<td>5 - 10</td>
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</tbody>
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*Floor 14:
Rooms 1411 - 1434

*Floor 14:
Rooms 1436 - 1453

Questions?

Email us at rooms.chestnut@utoronto.ca