

Residence Meal Plan Agreement

University Food Services (UFS)

University Food Services (UFS) operates and manages the Residence Dining Program at Chestnut Residence. Our mission is to provide a wide range of affordable, sustainable, and nutritious food options through excellent service, commitment to our environment and celebration of food to reflect our diverse community. UFS is committed to enhancing the overall student experience within the dining hall and developing food standards and campus wide initiatives such as a commitment to local food purchasing, a bottled water free campus, waste management and compost programs and working with food rescue partners within our downtown community.

Dietary Accommodation

UFS employs a Registered Dietitian (RD) who is available to support students with their dietary and nutritional needs. Residents with dietary needs, including but not limited to those with health concerns, religious or cultural traditions, are encouraged to [contact UFS](#) in advance of their arrival. The UFS RD will work directly with students to determine and agree on how their needs can be best accommodated.

Chestnut Residence Meal Plans

Meal Plans are mandatory for Chestnut Residents and are referred to in this agreement as the Residence Meal Plan.

Accepting a placement in the Chestnut Residences is an automatic acceptance of a Residence Meal Plan and all the terms and conditions therein. All costs and fees associated with the mandatory Residence Meal Plan are included in the Occupancy Fee.

Meal plans are declining balance with the residence dining dollars loaded onto your [TCard](#) at the beginning of the year, and, like a traditional debit account, residence dining dollars are deducted from your meal plan account when you make your food purchases.

The dining dollars portion of the meal plan is available for the following purposes:

- To purchase tax exempt food and beverages, (as per Canada Revenue Agency (CRA) regulations), at both the [New College Dining Hall](#) and the [Chestnut Dining Hall](#)
- Students may also use dining dollars to purchase a variety of food and beverages that form part of a meal from [selected retail outlets across campus operated by UFS](#). Residence Dining dollars can only be used to purchase tax exempt items freshly prepared by UFS.

For example, a pre-packaged product such as a bag of chips would not be tax exempt, but a sandwich and beverage prepared on campus using fresh ingredients would be tax exempt.

T Bucks**

All plans are preloaded with T Bucks**

T Bucks can be used to buy taxable pre-packaged food items like bags of chips, candy bars and traditional convenience items that are not considered part of a meal by the CRA.

Meal Plan Options

There are four meal plans to consider before selecting your preferred option. The only difference between each plan is the amount of residence dining dollars included within the plan.

- Plan A – This plan works best for students with lighter appetites who are **not** on campus during weekends and occasionally have meals off campus.
- Plan B – This plan works best for students occasionally on campus during weekends and those with lighter appetites and occasionally have meals off campus.
- Plan C – This plan works best for students with average appetites who tend to stay on campus most weekends.
- Plan D – This plan works best for students with larger appetites who stay on campus during weekends and is great for student athletes.

Plan A

	Term 1	Term 2	Total
Dining Dollars	\$2,520	\$2,730	\$5,250
CIF*	\$150	\$0	\$150
TBucks**	\$100	\$0	\$100
Total	\$2,770	\$2,730	\$5,500

Plan B

	Term 1	Term 2	Total
Dining Dollars	\$2,630	\$2,845	\$5,475
CIF*	\$150	\$0	\$150
TBucks**	\$100	\$0	\$100
Total	\$2,880	\$2,845	\$5,725

Plan C

	Term 1	Term 2	Total
Dining Dollars	\$2,800	\$3,025	\$5,825
CIF*	\$150	\$0	\$150
TBucks**	\$100	\$0	\$100
Total	\$3,050	\$3,025	\$6,075

Plan D

	Term 1	Term 2	Total
Dining Dollars	\$3,025	\$3,275	\$6,300
CIF*	\$150	\$0	\$150
TBucks**	\$100	\$0	\$100
Total	\$3,275	\$3,275	\$6,550

All meal plans are portable providing you the opportunity to purchase food and beverage items from the New College and Chestnut Dining Halls and select UFS operated retail outlets across campus such as the Robarts and Sid Smith café locations.

Students have the freedom to choose the items they like to eat from a variety of locations, enabling you, to fully utilize your plan where and when and how it best suits your needs.

*The **Residence Capital Improvement Fund (CIF)** is a non-refundable fee used for capital investments that directly enhance the residence dining experience, facilities, environment, and equipment. It is an upfront fee deducted directly from your meal plan at the commencement of Term 1.

****TBucks**

Each meal plan includes a preloaded amount of TBucks. TBucks is a common form of currency accepted across campus. They can be used to purchase taxable pre-packaged food items like bags of chips and candy bars or for textbooks and payment for printing and photocopying on campus. Additional TBucks can be purchased by anyone holding a TCard for use on the St. George and U of T Scarborough Campuses.

[TBucks Policy](#)

Terms and Conditions

1. Participation in a tax-exempt meal plan is part of the residence occupancy agreement and is mandatory.
2. Residents must present their [TCard](#) at the time of purchase and declare to the Food Services cashier their wish to use Residence Dollars to make a purchase. A [TCard](#) should be treated as a credit/debit card and kept in a secure location. Any funds used between the time a [TCard](#) is lost/stolen/destroyed and reporting of the loss will not be refunded.
3. Meal plans are billed exactly half in the first semester and half in the second semester. Residents are responsible to budget accordingly. A Meal Plan Budgeting Calculator is available on the Food Service website. [Food Services at University of Toronto \(utoronto.ca\)](#)
4. Changing or Topping up a Meal Plan
 - a. Residents with Plan B, C or D who determine that a smaller plan would better suit their needs will have up to **September 30, 2021** to change their original selection. Residents with Plan A who determine a larger plan would better suit their needs will have up to **September 30, 2021** to change their original selection. No changes are permitted after **October 1, 2021**.

- b. Residents who determine they may need additional residence dollars during the academic year can add funds to their account – referred to as a “top-up”. Balances can be topped up during the academic year by contacting the [Office of Residence and Student Life](#); funds will take up to 24 hours to appear in your account. If you require a more immediate top up on your account please visit the [Food Services Administrative](#) Office at: 229 College St, Suite 200. Funds can be added with immediate effect by using either a debit or credit card.
5. Carryover – The Meal Plan is a requirement of the residence occupancy agreement and all residents are encouraged to participate and fully utilize their meal plan. For those residents who do not use all their Tax-Exempt Residence Dining Dollars prior to the end of the academic year, a limited carryover is permitted. Remaining carryover funds will be transferred to TBucks. Each Meal Plan has a limit with regards to a carryover amount.
 - a. Carryover Limits
 - Plan A \$250 less \$50 administrative fee
 - Plan B \$350 less \$50 administrative fee
 - Plan C \$450 less \$50 administrative fee
 - Plan D \$550 less \$50 administrative fee
 - b. All carryover transactions are subject to a \$50 Administrative Fee
 - c. Carryover limits within the maximum for each plan will be automatically converted to TBucks within 5 business days after the end of the academic year for use in the summer and/or following academic year in accordance with the [TBucks Policy](#).
 - d. Meal plan balances with \$50 or less will **not** qualify for a refund or carryover.
 - e. No refunds on remaining balances over and above the carryover limits.
6. For residents who withdraw from residence early in accordance with Residence Occupancy Terms and Conditions the following will apply.
 - a. Refunds are limited to the Residence Dollars portion of the meal plan.
 - b. No refunds on the CIF portion of the meal plan.
 - c. Prior to December 1st
 - Refunds are subject to a 30-day minimum charge and a pro-rated charge per day from the time the resident lived in residence past the first 30 days, or amount spent, whichever is the greater, up to a maximum of 50% of the allotted Term 1 residence dining dollars.
 - Term 2 – full refund of residence dining dollars minus any overspend of Term 1 allotment
 - Refunds incur a \$25 administration fee that will be deducted from the refund amount.
 - d. December 1st to end of Term 1
 - After December 1st Term 1 is deemed complete-no refunds of unspent Term 1 residence dining dollars.
 - Dining dollars spent over Term 1 allotment will be deducted from refunds of Term 2 dining dollars.

- Refunds incur a \$25 administration fee that will be deducted from the refund amount.
- e. Commencement of Term 2 to March 1st
- Term 1 is deemed complete- no refunds of unspent Term 1 residence dining dollars.
 - Term 2 daily rate applies for refunded amount. Refunds up to a maximum of 50% Term 2 Residence Dining dollars
 - Refunds incur a \$25 administration fee that will be deducted from the refund amount.
- f. After March 1st
- No refunds issued. Carryover policy will apply.

Meal Plan Key Dates

1. Meal Plan Commences: August 28th, 2021.
2. Term 1 commences with dinner service on August 28th.
3. Meal Plan options- want to alter your original selection? - cut off date: September 30th, 2021.
4. University Winter Holiday Closure: December 22nd, 2021 to January 2nd, 2022 inclusive.
5. Dining Hall Winter Closure begins end of day December 21st, 2021 and reopens beginning breakfast on January 3rd, 2022.
6. Term 2 commences with breakfast service on January 3rd.
7. Meal Plan End Date April 29th, 2022.
8. Meal Plan Carryover Funds- qualifying amount transferred to TBucks** and available for redemption beginning May 6th, 2022.

Additional Resources

Check your meal plan balance [here](#)

Meal Plan Calculator [here](#)

T Bucks/TCard FAQ [here](#)