

2024-25 CHESTNUT RESIDENCE NETWORK USAGE AGREEMENT

- Chestnut Residence (the "Residence") of the University of Toronto (the "University") provides limited network services, including access to the Internet through the University network. These services are provided and authorized to residents (the "Resident") in support of the University's academic mission. All persons using this service are bound by the <u>University of Toronto Policy on</u> <u>the Appropriate Use of Information Technology.</u>
- 2. Additional examples of inappropriate use of the Residence's computing and network resources shall also include, but are not limited to:
 - i. The illegal download and/or distribution of copyrighted materials that will be subject to denial of total network access by the University's Computing and Network Services.
 - ii. The distribution or publication of offensive or objectionable materials.
 - iii. Unauthorized access, or attempted unauthorized access, to other systems, computers, networks, communications, data, or resources whether within the Residence, or outside it.
 - iv. Excessive use of network resources or providing access to network resources to unauthorized users.
 - v. Promoting, conducting, or maintaining commercial activities.
 - vi. The transmission of unsolicited email/information.
 - vii. Harassing, intimidating, threatening or otherwise disrupting individuals or groups.
 - viii. Impersonation, criminal, or other illegal activity.
- 3. **Bandwidth Limit**: Network services at the University are a shared and limited resource. In order to conserve that resource, access to the Internet from the University's residences is also governed by the following University Regulations:
 - i. The University does not provide unlimited access to the Internet.
 - ii. The University provides Internet access for the purpose of furthering the academic careers of students. Some personal use of such access may be permitted, provided it is legal and restrained to not consume excessive bandwidth. Examples of uses that consume excessive bandwidth are Peer to Peer file sharing programs, frequent transfers of large files and receiving or sending continuous live audio, video and movies. These activities may be blocked at any time at the discretion of the University's Computing and Network Services.
 - iii. The limit applies to all inbound and outbound traffic.



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- iv. The permissible bandwidth limit will be determined by the University's Computing and Network Services; no traffic data will be posted in publicly accessible forms.
- v. The limit applies to traffic to/from the Residence from/to the Internet. Traffic to/from campus facilities is subject to this limit.
- vi. Students may not acquire Internet access from commercial providers.
- vii. Students may be subject to other University sanctions policy based on their permissible traffic levels, Host / Port Scanning, Virus / Worm Backdoors, SMTP Relay / Spamming, Botnet membership.
- viii. Students who attempt to circumvent these Regulations through technical means (such as changing ports or subverting other campus facilities) will face permanent denial of network access, and possible sanctions under the Chestnut Residence Code of Conduct and/or U of T Student Code of Conduct.
- 4. The Residence or the University reserves the right to limit the way students may access the network, as well as the kinds of resources or services which they may access or provide to others through the network, in keeping with the general IT policies of the University. In particular:
 - i. Residents may not manually assign an IP address to their computer. Computers are automatically assigned an IP address by the Residence Network Server upon connection.
 - ii. Residents may not run cables of any kind beyond their room.
 - iii. Residents may not use or share a network access point, port or jack not located in their assigned room.
 - iv. Residents may not run a server, including, but not limited to, a DNS/BOOTP/DHCP server, SMTP server, or Remote Access Server.
 - v. Residents may not tamper, modify or otherwise alter the network hardware, including the data jack, wiring, conduits, raceways, fasteners, the University wireless equipment, network switches and modems etc. inside their room or anywhere in the Chestnut building. Resident will be responsible for all damages and will be charged through their ROSI account accordingly.
 - vi. Residents may not run any wireless equipment, including, but not limited to, routers, or access points.
- 5. The Resident is responsible for all use of the network made through their assigned connection.
- 6. The Resident accepts the risks associated with connecting a computer device to the Chestnut Residence network, which may include loss of data, loss of service, damage to hardware or software, violation of privacy, or other personal loss or injury. The Resident is responsible for protecting their equipment and data and Chestnut Residence is not responsible if the Resident suffers any damages or losses, howsoever caused.



7. The Residence or the University reserves the right to limit each Resident's usage of and/or access to the network and to monitor communications through the network services to best manage its resources and ensure compliance with this agreement.

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- 8. Any inappropriate use of the Residence's computing or network resources may result in the suspension of access to the network, suspension from the Residence, and disciplinary action under the Chestnut Residence Code of Conduct. The Resident will be liable for any damages that the Chestnut Residence may incur as a result.
- 9. The Residence cannot guarantee that every specific system will be able to access the network. Instructions and assistance will be provided by the Residential Network (ResNet) Helpline. Acquiring the hardware and software necessary to access the network, and configuring it to work with the network, is wholly the responsibility of the Resident.
- 10. The "UofT" wireless is available to each Resident to enable connection to the network and the Internet. For assistance on how to connect, please review the <u>"UofT" wireless connection</u> <u>instructions.</u> For a hardwired connection, an Ethernet cord and/or USB to Ethernet adapter can be provided to the Resident upon request. The Resident will be held responsible and charged accordingly if these items are missing or damaged upon check-out.
- 11. The University encourages the Resident to keep their computer devices' operating systems and applications up-to-date, enable the built-in firewalls on these systems, and install a reputable antivirus software. The Resident will install and maintain all updates when available.
- 12. Access to the University network is subject to authorization upon the registration of the Resident computer device's MAC/Physical address. The Resident will register their computer with the Residence network upon connection to the network using their UTOR credentials.